

JACQUELINE NG LANE

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CURRENT APPOINTMENT

2018-Present Post-Doctoral Fellow
Harvard Business School, Laboratory for Innovation Science at Harvard

EDUCATION

2018 Ph.D. in Management Science
Department of Industrial Engineering & Management Sciences
Northwestern University

2011 M.B.A., *Deans Honors List*
Columbia Business School, Executive Program
Columbia University

2006 B.S.E in Operations Research & Financial Engineering, *Magna Cum Laude*
Certificates in Finance and Engineering Management Systems
Princeton University

PUBLICATIONS

1. **Lane, J.N.**, I. Ganguli, P. Gaule, E. Guinan, & K. Lakhani (in press). “Engineering Serendipity: When Does Knowledge Sharing Lead to Knowledge Production?” *Strategic Management Journal*.
2. Askari O. *, **J.N. Lane***, F. Bullo, N. Friedkin, A. Singh, & B. Uzzi (2019). “Transitions Between Structurally Balanced and Unbalanced States and Risky Decision-Making in Social Networks.” *Nature Communications*, 10(2648), 1-10. * Co-first authorship
3. Gomez-Zara, D., M. Paras, M. Twyman, **J.N. Lane**, L.A. DeChurch, & N.S. Contractor (2019). Who Would You Like to Work With?: Use of Individual Characteristics and Social Networks in Team Formation Systems. In *CHI Conference on Human Factors in Computing Systems Proceedings (CHI 2019)*, May 4–9, 2019, Glasgow, Scotland UK. ACM, New York, NY, USA.
4. **Lane, J.N.**, B. Ankenman & S.M. Irvani (2018). “Insight into Gender Differences in STEM: Evidence from Peer Reviews in an Engineering Class.” *Service Science*, 10(4), 442-456.

MANUSCRIPTS UNDER REVISION & REVIEW

1. **Lane, J.N.**,* M. Teplitskiy*, H. Ranu, G. Gray, E. Guinan, M. Menietti, & K. Lakhani. (*Under second round review at Management Science*). “When Do Experts Listen to Other Experts? The Role of Negative Information in Expert Evaluations For Novel Projects.”
* Joint co-first authorship
2. **Lane, J.N.**, S. Lim & B. Uzzi (*Reject and resubmit at Management Science*). “Biased information transmission in investor social networks: Evidence from professional traders.” (Authors listed in alphabetical order.)
3. **Lane, J.N.**, K. Lakhani & R. Fernandez (*Under 1st round review*). “When Do Professional Women Opt In? The Role of Biased Perceptions of Quality on Decisions to Persist”.

SELECT WORKING PAPERS

1. Huber, L. *, **J.N. Lane***, & K. Lakhani. “Does Diversity Help Learning? Evidence from an Online Business Skills Training Program.” *Finalizing manuscript for submission.* * Co-first authorship
2. **Lane, J.N.**, P. Leonardi, L. DeChurch, & N. Contractor. “What Makes Teams Work In the Digital Area? Digital Communication Technologies and Effective Teamwork.” *Revising manuscript.*
 - a. 2017 Best Student Paper Award Finalist, OCIS Division, AOM
 - b. 2017 Best Paper Proceedings, AOM
3. Ehls, D., K. Lakhani, & **J.N. Lane.** “When Do Constraints Benefit Creativity? The Role of Problem Constraints on the Production of Creative Ideas.” *Paper writing stage.* .

AWARDS, GRANTS & HONORS

Awards/Honors

- TIM Dissertation Award Finalist, Academy of Management, 2019.
- INFORMS/Organization Science Dissertation Proposal Competition Finalist, INFORMS, 2017.
- Nominated for OB Doctoral Consortium, Academy of Management Annual Conference, 2017.
- OCIS Best Student Paper Award Finalist, Academy of Management Annual Conference, 2017.
- Best Paper Proceedings, Academy of Management Annual Conference, 2017.
- Northwestern University Fellowship in Leadership, 2016-2017.
- Department Outstanding Teaching Assistant Award, Northwestern University, 2015 & 2016.
- Department Award for Exceptional Leadership and Service in the Ph.D. Program, Northwestern University, 2015.
- AACE International Society for Cost Management US Academic Scholarship Winner, 2015.
- AACE International Society for Cost Management US Academic Scholarship Finalist, 2014.
- Olive Lynn Salembier Memorial Reentry Scholarship, Society of Women Engineers, 2014.
- Walter P. Murphy Graduate Fellowship Recipient, Northwestern University, 2013-2014.
- Full Sponsorship to Columbia University Executive MBA Program, Morgan Stanley, 2009-2011.
- Calvin Dodd MacCracken Senior Thesis Award, Princeton University, 2006.
- Tau Beta Pi National Engineering Honor Society, 2005.

Grants

- NSF RAPID Grant on COVID and Remote Teamwork (with Noshir Contractor, Leslie DeChurch, Michael Johnson, and Paul Leonardi), 2020. Awarded Amount: \$120,000.
- Northwestern University Office of the Provost Digital/Online Projects Grant for “Using Social Networks to Unlock Team Potential” (with Ned Smith & Esther Sackett), 2017-2018. Awarded amount: \$50,000.
- Northwestern University Office of the Provost Digital/Online Projects Grant for “Creating Your Dream Team: Using Teaming Technology to Form Effective Project Design Teams in STEM” (with Noshir Contractor, Leslie DeChurch, & Anup Sawant), 2016-2017. Awarded amount: \$50,000.
- Northwestern University Office of the Provost Digital/Online Projects Grant for “Fostering Effective Online Discussion in Higher Education with Nebula, a Graphical Interface for Discussion Boards” (with Noshir Contractor & Seyed Iravani), 2015-2016. Awarded amount: \$35,000.

CONFERENCES

Co-organizer, TIM Doctoral Research Development Workshop, Academy of Management Conference, Summer 2020. Virtual.

When Do Experts Listen to Other Experts? The Role of Negative Information in Expert Evaluations of Novel Projects

- MIT CODE Conference, Scheduled, Fall 2020. Virtual.

- Economic Sociology Conference Poster Session, Fall 2020. Virtual.
- INSEAD Technology and Operations Management Seminar, Fall 2020. Virtual.*
- USC Marshall Operations Management Seminar, Fall 2020. Virtual.*

Biased information transmission in investor social networks: Evidence from professional traders

- ASSA Annual Meeting, Scheduled, Winter 2021. Virtual.*
- Academy of Management Annual Conference, Summer 2020. Virtual.

Engineering Serendipity: When Does Knowledge Sharing Lead to Knowledge Production?

- Strategic Management Society Berkeley Conference (Cancelled due to Covid-19).
- Northwestern Institution of Complex Systems, Fall 2019. Evanston IL.*
- Academy of Management Conference, Summer 2019. Boston, MA.
- Organization Science Winter Conference (Poster session), Winter 2019. Phoenix, Arizona.

Does Diversity Help Learning? Evidence from Online Business Skills Training Courses

- Wharton People and Organizations Conference, Fall 2020. Virtual.
- RSM, Erasmus University Brownbag seminar, Fall 2020. Virtual.*
- Max Planck Institute Research Seminar, Winter 2020. Munich, Germany.*

When Do Professional Women Opt In? The Role of Biased Perceptions of Quality on Decisions to Persist

- HBS TOM Unit Brown Bag Seminar, Spring 2020. Virtual.
- MIT Economic Sociology Working Group, Winter 2020 and Summer 2020. Cambridge, MA.
- Northwestern Institute on Complex Systems Seminar, Winter 2020. Evanston, IL.
- HBS/Harvard Sociology Work, Organizations, and Markets Workshop, Winter 2020. Boston, MA.

Transitions Between Structurally Balanced and Unbalanced States and Risky Decision-Making in Social Networks

- IC2S2 International Conference on Computation Social Science, Summer 2018. Evanston, IL.

Social Media and their Affordances for Effective Teamwork

- Academy of Management Conference, Summer 2017. Atlanta, Georgia.

* presented by co-author

TEACHING EXPERIENCE

- Social Network Analytics Seminar, Harvard Business Analytics Program, Winter 2019, Summer 2019.
- Teaching Assistant for Strategy Implementation, Kellogg School of Management, Summer 2017.
- Teaching Assistant for Understanding & Leveraging Networks, Northwestern Masters Course in Communication, Spring 2017.
- Teaching Assistant for Social Network Analysis, Northwestern University, Spring 2016.
- Teaching Assistant for Design of Networks, Kellogg School of Management, Summer 2016, 2017.
- Teaching Assistant for Production Planning and Scheduling, Northwestern University, Winter 2015.
- Teaching Assistant for Service Operations Management, Northwestern University, Spring 2015.
- Teaching Assistant for Organizational Behavior, Northwestern University, Fall 2014, 2015.
- Teaching Assistant for Stochastic Models and Simulation, Northwestern University, Spring 2015.
- Teaching Assistant for Power Onboarding, Coursera, Fall 2014-Spring 2018.

SERVICE & MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

- Member of Strategic Management Society (2018-present), Academy of Management (2017-present) and INFORMS (2015-present)
- Ad Hoc Reviewer for *Organization Science* (2017-present), *Network Science* (2018-present), and *AOM Annual Meetings* (2017-present)

INDUSTRY EXPERIENCE

2012-2013 Microsoft Corporation
Finance Manager, Customer Services & Support

2006-2012 Morgan Stanley
Equity Research 2011-2012
Sales and Trading 2006-2010